



Production Solutions

Plan. Prepare. Protect.

SureTRACE  and SureTRACE+ Programs


Production Solutions

Working in highly regulated industries, such as biotech, pharmaceutical, food and beverage, diagnostics and testing, can be a challenge. Information and adherence to strict guidelines are crucial and the more you know about your products and the risks involved, the more confidence you have at every stage of your workflow. That's why we've developed our SureTRACE and SureTRACE+ Programs.



What to Expect with the SureTRACE Program

SureTRACE is an automated self-serve solution for a specific range of standard catalogue products ordered through the Fisher Scientific website.

SureTRACE products are easy to identify on our website as they feature the SureTRACE icon . Products featuring this icon will provide you with guaranteed access to associated certificates, advance notifications of any changes impacting quality or supply and minimal lots per delivery — all at no additional cost. Visit eu.fishersci.com/go/suretrace for further information.

SureTRACE+: An Enhanced Service

SureTRACE+ is like our SureTRACE Program in that it provides full traceability through lot visibility, guaranteed access to associated certificates and a supplier commitment to notify you of changes impacting quality and supply.

However, as the name suggests, SureTRACE+ provides you with the next level of service. It additionally includes solutions to strengthen security of supply and is focused on a customised selection of standard catalogue products.

It's a value-added service completely tailored to your needs and expertly managed by our dedicated Production Solutions team. Visit eu.fishersci.com/go/suretraceplus for further information.



SureTRACE Program



Available at no additional cost

SureTRACE+ Program

Value-added service

Selection

Selected standard catalogue products from key supplier partners

Easy to find and search on eu.fishersci.com

Product Selection

Customised selection from our standard catalogue range

Not visible on eu.fishersci.com

Traceability

Change Control

Change notifications

Change notification history

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Certificates

Certificates available to download from eu.fishersci.com

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Traceability

Change Control

Change notifications

Change notification history

Customised advance change notification timeline and customised change notice type

Certificates

Certificates available to download from eu.fishersci.com

Tailor-made solutions for deliveries of certificates for customised selection of products

Supply Chain Transparency

Supply map available on request

Supplier Quality Management

Quality agreement

Supplier audit

Supplier quality performance e.g. business reviews, scorecards

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Supplier Quality Management

Quality agreement

Supplier audit

Supplier quality performance e.g. business reviews, scorecards

Customised selection of suppliers

Customer Care Management

Customer Service Team

Safety and controlled environment (CE) specialists

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Customer Care Management

Customer Service Team

Safety and controlled environment (CE) specialists

Dedicated team of Production specialists

Enhance Security of Supply

Customised stocking strategies e.g. safety stock, reserve stock, forecast management

Consigned and vendor-managed inventory (VMI)

Customised material handling and logistics

On time in full (OTIF) management

Helping You Plan, Prepare, and Protect

Alongside our SureTRACE and SureTRACE+ Programs, we also help you fortify your operations through our Quality Management System and our European warehouse and distribution centres.



Quality Management System

Rely on our Quality Assurance team to ensure our products and services are consistently meeting your specifications and requirements. All Fisher Scientific sites adhere to quality policies supported by our Quality Management System and aligned with ISO standards.

[Learn More About Quality Management](#)

Warehousing and Distribution Capabilities

For every step in your journey, from discovery to production, our purpose built European warehouse and distribution network is key. It is designed around the safe handling, storage and transportation of products helping us to deliver the tailored logistic solutions, state-of-the-art inventory management strategies and on-site operational support you need.

[Learn More About Warehousing and Distribution](#)

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